



Cheer Challenge Canada (CCC) Registration Terms and General Information

CODE OF CONDUCT

To ensure the most positive experience for all attendees, CCC asks that the following Code of Conduct be adhered to during all CCC competitions:

- Any questions or concerns that affect a team's performance or experience must be communicated by the coach to the Scorecheck table.
- Participants, coaches or spectators are prohibited from making contact with the Judges during the competition.
- Judges' rulings are final related to deductions, final team placements and legalities.
- Any unruly, aggressive or belligerent behavior by participants, coaches or spectators toward any other attendee or event staff may result in potential deduction, team disqualification, removal from the event and/or barred participation from future CCC events.
- CCC reserves the right to remove any persons from a competition for unsafe or unsportsmanlike conduct.

ELIGIBILITY POLICY

In fairness to all, Cheer Challenge Canada strictly enforces its age requirements for each division. CCC reserves the right to assess a penalty, disqualify, reclaim any and all awards and/or remove video appearance for any team/gym found to be in violation of the eligibility policy, whether before, during or after the event.

INTERRUPTION OF PERFORMANCE

The Safety Judge, Panel Judge, coach, athlete or competition official reserves the right to stop a routine due to an obvious injury. In the event that an injury causes the team's routine to be interrupted the team will have 30 minutes to regroup before performing their routine again from the beginning. Judging will resume from the point at which the injury/interruption occurred as determined by the Judges. The routine must be performed full-out from the beginning of the routine. All point deductions accumulated to that point will carry over. If a team prefers not to re-work the routine then, at the coach's discretion, they may take the score they have received up to that point.

UNIFORM DISTRACTIONS

The Safety Judge or Panel Judge reserves the right to stop a routine, assess a deduction, and/or disqualify a team for a uniform distraction (e.g. garment not being securely fastened/attached, straps break, pants split, etc.). Each performer is required to take the necessary steps to avoid inappropriate exposure prior to the performance. If a judge stops the routine or a performer leaves the floor to adjust a uniform a penalty or disqualification may result. The team may or may not be given an opportunity to return to complete their performance.

INTERPRETATIONS/RULINGS

Cheer Challenge Canada has the authority to make a decision on any issue, protest, penalty or rule that is unclear or not specifically addressed in this document. CCC will render a judgment in an effort to ensure that the competition is conducted in a manner consistent with the general spirit and goals of the competition and CCC.

MUSIC

In the event a technical error causes a team's music to be interrupted, the coach will have the opportunity to stop the performance. Generally, the team will perform in the spot they currently have unless CCC determines for safety reasons they should be moved down in the order. Judging and timing will resume from the point at which the malfunction occurred as determined by the Judges.

MUSIC FORMAT

Music should be on a digital music player/iPod. CD Players will not be available at any of the events. CCC will provide an auxiliary cord. Depending on the type of phone, please make sure you have all necessary adapters to plug into the auxiliary cord. Be sure to follow these steps below prior to your performance:

- Set up a playlist for each routine
- Turn OFF any equalizer, sound check and/or volume limit
- Turn your volume up to 100%
- Turn off all notifications
- If using a phone, make sure it is in airplane mode to avoid incoming calls during performance

SUBMISSIONS AND PRICING

Users are responsible for ensuring that registrations are fully submitted (not just saved) in order to obtain time sensitive pricing. Submitted registrations will be available to view in the "Dashboard" section of the registration website, with a marker of Incomplete if payment has not been received.

Registration price points are time sensitive, all registration documents and payment must be received by the stated deadline. Registrations that are not completed in full by the deadline will carry forward to the next deadline and associated price point. A \$250 per team late fee will be assessed to any registration that remains unpaid 30 days after the event date.

DIVISION CHANGES

Users are responsible for ensuring they are entered into the correct division, size, coed/all girl and level for each event (as sometimes they change from event to event). Division changes may require an additional fee.

COACHES FEES

Only registered coaches will be allowed in the warm up area. Each team will receive 2 coaches wristbands. Teacher advisors must be paid and registered as an official coach.

PAYMENTS

Only these 2 forms of payment are available:

- Credit card (subject to 2.9% surcharge)
- E-transfer to info@cheerchallengecanada.com

Payments need to be received by the stated deadline or we will move you up to the next price point.

HST

HST is included in all prices.

CANCELLATIONS

If your team needs to cancel their performance for an event please contact Cheer Challenge Canada immediately. Subject to terms and eligibility, your team may receive a credit to another event (within the same season) with written request.

There is a non-refundable administrative fee of \$100.00 per registered team.

Credit will not be awarded for the cancellation of individuals due to the volume of participants. Substitutions may be permitted at no additional cost. Credit will NOT be awarded for a no-show, drop out, or scratch at the competition.

The following schedule will be used to award CREDIT at any Cheer Challenge Canada event. Please note that credit will be awarded for the remaining registration fee after the \$100.00 administrative fee has been subtracted.

- Written request up to 6 weeks prior to the event: 100%
- Written request up to 4 weeks prior to the event: 70%
- Written request up to 2 weeks prior to the event: NO credit, regardless of issue.

UNFORESEEN CIRCUMSTANCES

Cheer Challenge Canada will make every attempt to reschedule any event cancelled due to unforeseen circumstances. If the event is rescheduled within the current season and your team does not participate, there will be no refund of any registration fees. If we are unable to reschedule an event in the current season, a 100% credit will be offered to an event in the following season. If you decide against rolling over your registration to the following season a refund of 80% will be processed. Please be aware that due to Provincial Guidelines and COVID mandates, there may be significant spectator limits (including the possibility of no spectators) at all of our events.

In the event of inclement weather, information will be posted the morning of the event on our facebook page. Cheer Challenge Canada is not responsible for contacting each team, however, an email will be sent to the main gym email as identified on your Cheer Comp Genie account.